

UNITED STATES OF AMERICA
Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

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POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

Complaint of John Westfall

)

Docket No. C2000-1

OFFICE OF THE CONSUMER ADVOCATE
SECOND REPORT IN RESPONSE TO ORDER NO. 1266
(November 19, 1999)

The Office of the Consumer Advocate ("OCA") hereby reports on the progress of discussions to explore a potential settlement of the above captioned Complaint.

The Commission's notice and order on the complaint appointed OCA to act as a finder of the facts and the facilitator of a possible negotiated settlement in this matter. The order also requested, and OCA provided, a status report to the Commission by October 26, 1999.

Since that date, the Postal Service and counsel for the complainant have diligently pursued a resolution to the problem. Also, OCA has continued its dialog with the Postal Service on this matter.

Although OCA still cannot report a resolution of the complaint, OCA remains cautiously optimistic that a resolution is possible in the near future. OCA will continue the dialogue with the Postal Service, counsel for Mr. Westfall,

and other interested parties, as necessary. OCA will report promptly to the Commission any further developments.

Respectfully submitted,

OFFICE OF THE CONSUMER ADVOCATE

A handwritten signature in black ink, appearing to read "Ted P. Gerarden", written over a horizontal line.

Ted P. Gerarden
Director

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the rules of practice.

A handwritten signature in black ink, appearing to read "Stephanie S. Wallace", written in a cursive style.

Stephanie S. Wallace

Washington, D.C. 20268-0001
November 19, 1999